



WIZARD WORLD COMIC CON PHOTO OP INFORMATION

**PLEASE READ THIS PAGE THOROUGHLY TO HELP ANSWER
FREQUENTLY ASKED QUESTIONS.**

What is a photo op?

A photo op is a professional photo of you with the celebrity guest you chose. You will get a photo taken under ideal lighting conditions and shot with professional camera equipment. You will receive an 8x10" print of your photo printed on professional dye-sublimation photo printers. This print will be available at the show shortly after your photo is taken.

When do I need to arrive for my photo op?

You must arrive 15-30 minutes prior to the scheduled start time of your photo op. Please do not try to get in line earlier than 30 minutes before your photo op starts. Be sure to check the photo op schedule for last minute changes prior to your departure to the show as well as upon arrival at the show. Due to unforeseen circumstances, the photo op schedule may change as late as the day of the scheduled photo op.

Do not be late. The photo op lines move at a very rapid pace once the op starts and we cannot bring a celebrity guest back to take a missed photo.

VIP lines will always go in the photo op room first, so be sure to get in the correct line. You may only get in the VIP line for the particular photo op included with your VIP package.

What should I bring with me to my photo op?

If you paid on-line, you will need to have your printed ticket for your photo op and any add-ons. If you paid for your photo op at the show, you will need to have the "Photo Op Only" ticket given to you when you paid for your op. If you have purchased a VIP experience for a particular guest or group, you will need to have your VIP lanyard including the proper photo op tags (given to you with the lanyard).

When will my print be ready?

Due to differences in print volume from show to show, the print wait time will vary. The typical wait time for prints is around an hour or more, so please plan accordingly. You may visit the photo op add-on redemption booth for the most current wait time for prints. Due to varying schedules, prints are not guaranteed to be ready in time to have a celebrity guest autograph them.

How many people can be in my photo op?

The base price of a photo op includes two adults. Families may have two adults and their children under 12.

Where is the photo op area?

The photo op area will always be clearly marked on your map of the show floor. There is also a large photo op banner above the photo op area.

Can I take my photo on my own camera?

There are no cameras or video recording devices allowed in the photo op room, other than our photographers.

What do I do with my digital download, additional print or combo pack ticket?

Digital file downloads, additional prints and combo packs, also known as "add-ons", will need to be redeemed at the add-on redemption booth after your photo is taken. The add-on redemption booth is located near the print pick-up area. Additional prints as well as the additional print from a combo pack will be delivered at the show in the print pickup area shortly after you have redeemed your add-on ticket. Digital file downloads are made available around seven business days after the show via the Celeb Photo Ops (celebphotoops.com) website. Again, you must redeem your add-on tickets at the show to receive your add-on.

I have special needs or I am caring for a special needs fan who is getting a photo op, is there anything I should do?

Please let our photo op line staff know if you or someone in your care has special needs and we will be sure to help you out.

Can I purchase a photo op at the show?

Yes, you can purchase photo ops at the show however please keep in mind that sales at the show are on a cash only basis. The ATMs at the convention will often run out of money, so please try to stop prior to arrival to be better prepared. If you need to use a credit card you may purchase photo ops on-line prior to the show. Some photo ops are sold on a limited number basis, so please be sure you purchase your photo op upon arrival or prior to the show.

I have an idea for a pose or something I want the celebrity guest to do in my photo op, what do I do?

The photo ops move at a very rapid pace, so if you have an idea please be ready when it is your turn and please do not try to be too elaborate. We do not guarantee the celebrity guests will be able to fulfill your request or there will be time for special requests.

What do I do when I enter the photo op room?

Please be sure to follow directions given to you by the photo op crew. Have your photo op ticket out and ready to hand to the attendant in the room. There is a designated place in the room to place any items you do not want in the photo with you. Any items you take into the photo will need to remain in your hands during the photo. Also, due to space constraints, only fans who are in the photo or parents of fans in the photo are allowed in the photo op room.

I have glasses, is that a problem?

Glasses will often glare and they also make it very difficult for the photographers to see if you blinked or not. If you do not mind removing them, we suggest you do.

Other important notes:

Please be courteous to the celebrity guests. Any inappropriate behavior will result in your immediate removal from the photo op room without refund. Also, please follow any specific instructions given to you by the photo op staff for a particular celebrity guest. Please do not assume you may hug and or kiss the celebrity guests. Strollers will need to be parked outside the photo op room for safety reasons. Please do not hand babies or small children to the celebrity guests. There are absolutely no autographs in the photo op room. If you would like to give gifts to the celebrity guest, we ask that you do so at their autograph table, not in the photo op room (there is no where for the guest to place these gifts).